
Product Warranty



www.tuffbathrooms.com
ig:tuff_bathrooms



Customer / Technical Service

For any technical or installation queries, please contact jabros industries on +234 7047 000 110

GUARANTEE

This product is guaranteed against manufacturing defects from the date of purchase until the expiry of the relevant guarantee period shown below.

The guarantee is only valid if:-

1. The product has not been subjected to accidental alteration, damage by fire, flood, other physical or natural disaster.
2. The original model and serial plate number has not been altered or removed.
3. The product has been used in clean environment, free from chemical salt, abrasive dust, sharp / metal object
4. The product has been used only on the supply circuit or voltage stamped on the product. It was not subjected to incorrect / fluctuation voltage, incorrect wiring, defective or open fuse or circuit breaker etc.
5. The repair or replacement of defective parts is strictly limited to the warranty.
6. The warranty, irrespective what replacement may be under the warranty, will continue to be in force for the term herein specify, and any replacement shall not attract any fresh warranty
7. The date of purchase covers the period (see table), and terminates on expiry of the product warranty period from the date of invoice
8. The defect is not due to use of an unsuitable or inadequate water or power supply
9. The defect is not due to accident, misuse, neglect or repair other than TUFF authorised agent or damage caused by foreign objects.
10. We have received the complete Guarantee Registration form from you. Jabros industries Ltd accepts no responsibility for any forms of loss in the post and returns by, registered means is therefore recommended.

Under this guarantee (which is non-transferable) Jabros Industries Ltd will, at its option, repair or replace free of charge any product (or replacement part) found to be defective. The guarantee does not extend to any consequential loss or damage. After repair or replacement the relevant guarantee period will be calculated from the original date of purchase.

N.B: While the company will make concerted effort to carry out the repairs as soon as possible, however, the company and its authorize service centers are not liable for any delay in servicing due to reasons beyond our control. We have the sole discretion during the warranty period, so therefore reserved the right to retain any parts or component replaced.

PRODUCTS	Tuff PP-R	Tuff Bath-Tubs	Tuff Shower Cubicle	Tuff Faucet	Tuff Water Closet
MATERIALS	- Polypropylene Random Copolymer	- Acrylic Sheet - Pump	Acrylic Sheet	- Chrome - Stainless-steel	Siphon
PERIOD	Fifty (50) years	Five (5) years. Thirty-six (36) months <i>for the pump</i>	Two (5) years	Five (10) years	Two (2) years

The warranty is given in lieu of and excludes every condition or warranty not herein expressly set out; and all liability for every form of consequential loss or damage is hereby expressly excluded. Our employees and agents have no authority to vary the terms of this warranty

All claims under the guarantee must be submitted in writing to the person who supplied the product to you and must be received no later than the last day of the relevant guarantee period. All claims must be accompanied by proof of purchase (sales receipt or delivery note).

JABROS INDUSTRIES LIMITED operates a policy of continuous product development and therefore reserves the right to change the product, packaging and documentation specification without notice.

This guarantee is in addition to and does not affect your statutory right as a consumer.



USER MAINTENANCE INSTRUCTIONS

Warning: Avoid high humidity levels in your home. Mold, mildew, fungi and bacteria, which may be harmful to health, thrive in areas with continued high humidity levels; therefore, every precaution should be taken to make sure your plumbing fixtures including bathtubs, hydrotherapy baths, or showers, do not become a source of high humidity due to improper installations or leaks.

To avoid having your plumbing fixtures become a source of unwanted humidity, please make sure the following steps are taken prior to installation.

1. Make sure the area where the bathtub or shower is installed is well vented and allows enough ventilation and air circulation to dry the bathroom environment within a short time after taking a bath or shower.
2. If your bath or shower unit is tiled-in, use units with an integral tile flange or make sure a tile flange kit or a similar mechanical barrier is installed to prevent shower spray, splash, or overflow to leak behind the bathtub.
3. Make sure the plumber properly tests your therapy bath before it is roughed in to make sure there are no leaks and it is installed with proper access to bath equipment.
4. Make sure that all the plumbing and fixtures in the bathroom are in good working order and have no leaks.
5. Do not use carpeting or other materials or furniture, which can hold moisture in your bathroom.
6. Use disinfectant to clean any bathroom surfaces which are regularly exposed to moisture.
7. Clean and disinfect humidifier and dehumidifiers as recommended by the manufacturer. Replace the air filter on the HVAC unit once a month.
8. Clean moldy surfaces as soon as any mold appears by using a detergent/soapy solution and appropriate household cleaner. Always use gloves during cleaning. Dispose of any sponges or rags used to mold.



CLEANING

With minimum care, your acrylic-surfaced bath, shower cubicle, water closet, basin will retain its high-luster finish for many years. For regular cleaning use detergent solution (i.e. glass cleaner) and a soft, wet cloth or sponge. Do not run the air system with foaming cleaners or soaps. Rinse the baths, shower cubicle, water closet and basin thoroughly after cleaning.



FLUSHING / SANITIZING

Upon start-up and not to exceed 90 days, your bathtubs, shower cubicle, water closet, basin and plumbing system should be flushed. To do so, close the drain and fill with warm water to at least two (2) inches (5cm) above the highest jet. Pour in detergent solution. **DO NOT** use bleach or other chlorinated cleansers directly on the metal trim.



REPAIR

Refer all plumbing or electrical repair to qualified service technician. **DO NOT ATTEMPT TO RESOLVE THE PROBLEM.** This can result in danger of electrical shock or damage to the unit and will **VOID THE WARRANTY.** Remember, when contacting your dealer or service representative; always have your serial number, proof of purchase, and model number. This will ensure a quick response on a warranty item. The serial number can be found on the front page of this manual or on the small card adhered to the back of the bath just above the equipment.

ALL WARRANTY REPAIRS MUST BE AUTHORIZED BY THE MANUFACTURER BEFORE WORK IS STARTED.

TUFF
MAXIMUM DURABILITY



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